



CONSUMER FAQ

1. You claim it is Naturally Brewed Tea. What is a Naturally Brewed Tea?

Real Iced Tea Co. uses brewed tea ingredients made from carefully selected tea leaves, brewed and added with sugar. Real Iced Tea Co. never uses tea powder.

2. Where are the tea leaves sourced from?

Real Iced Tea Co. is a blend of quality tea leaves sourced from around the world and undergoes stringent quality control and grading.

3. Why are the Real Iced Tea Co. products cloudy?

Real Iced Tea Co. is made from naturally brewed tea. The natural components of tea makes the product cloudy.

4. Why do the Real Iced Tea Co. products contain slight sediments?

Real Iced Tea Co. is made from naturally brewed tea. The natural components of tea, such as polyphenol, combine together and form some sediments at the bottom. When shaken well before consuming, the sediments disappear.

5. Do Real Iced Tea Co. products contain caffeine?

Real Iced Tea Co. is made from naturally brewed tea with natural tea caffeine. Real Iced Tea Co. contains approximately 7 mg of natural tea caffeine per 100 mL. Typically cola products contain 10 mg of caffeine per 100 mL.

6. Does this product contain any artificial colours or flavours?

No, the flavours used in Real Iced Tea Co. products are natural. Real Iced Tea Co. does not use any colouring ingredients.

7. Does this product contain preservatives?

No.

8. Does this product contain gluten?

No. Real Iced Tea Co. is gluten-free

9. What is the product shelf life?

Nine months in ambient condition.



10. Do Real Iced Tea Co. products contain tea antioxidants?

Real Iced Tea Co. products contain antioxidants level at 500 mg per litre (calculated as total polyphenol).

11. Are the products Halal?

No. Real Iced Tea Co. are not Halal Certifiable.

12. Are the products Kosher?

Real Iced Tea Co. are Kosher Certifiable.

13. How does the Real Iced Tea Co. differ from other tea products on the market?

We utilise a brewed tea, where tea is brewed and does not undergo a thermal concentration step. Most tea producers use a concentrated tea extract or spray dried extract, where the tea undergoes a thermal treatment. This can destroy the taste of the tea. Our brewed tea does not undergo thermal treatment and thus maintains the authentic, true tea flavour.